

ARVENBÜEL

Hotel Restaurant

General Terms and Conditions Banquets

1. Conclusion of contract

The reservation is confirmed in writing and becomes valid with the reconfirmation of the organizer.

2. Prices and terms of payment

The prices include the legal value added tax. Any increase in value added tax after conclusion of the contract shall be borne by the organizer. Prices are subject to change without notice. Invoices of the hotel are to be paid net within 10 days after receipt. Organizers from abroad pay the invoices at the hotel immediately after the end of the event. Personal checks are not accepted. Depending on the size and nature of the event, the hotel may require advance payment.

3. Number of participants

The organizer must inform the hotel of the final number of participants (guaranteed number) no later than the evening before the date of the event. This number shall serve as the basis for invoicing. In case of upward deviations in the number of participants, the billing shall be based on the actual number of participants.

4 Cancellation policy

If an event cannot be held without the hotel being responsible for this, the hotel shall retain the right to payment of the remuneration in accordance with the hotel's order confirmation pursuant to Item 1. and receipt of the written cancellation as follows:

4.1 Hotel room

Cancellation time prior to the event date	Hotel's claim
more than 60 days	no claim
until 59 th day	30% of the rooms
up to 45 th day	50% of the rooms
up to 30 th day	100% of the rooms

4.2 Banquets

Cancellation time before the event date	Claim of the hotel
up to 60 days	no claim
46 th to 59 th day	flat rate CHF 500.00 for lost revenue
30 th to 45 th day	Flat rate CHF 750.00 for lost revenue
20 th to 29 th day	50% of the agreed services
10 th to 19 th day	75% of the agreed services
from 9 th day	100% of the agreed services

The conditions can be adapted individually depending on the size of the event. These will be recorded in the confirmation. If the hotel has reasonable grounds to believe that the event threatens to jeopardize the smooth running of the business, the safety or the reputation of the hotel, as well as in the case of force majeure, the hotel may cancel the event without any obligation to pay damages.

5. Third-party services

Insofar as the Hotel procures technical or other equipment from third parties on behalf of the Organizer, the Hotel shall act on behalf of and for the account of the organizer. The organizer shall be liable for the careful handling and proper return of such equipment and shall indemnify the hotel against all claims of third parties.

6. Food and beverages

All food and beverages are to be purchased from the hotel. In special cases (national specialties, etc.), a different written agreement may be made, subject to a service charge or corkage fee.

7. Night surcharge

For events that last longer than midnight, we charge a night surcharge per hour of CHF 150.00 until 02.00 a.m. and CHF 300.00 from 02.00 a.m.

8 Damage and liability

The client shall be liable for any damage to or loss of facilities or inventory caused during the event, without proof of fault on the part of the hotel being required. The attachment of decorative material or other objects is not permitted without the consent of the hotel. The hotel assumes no liability for loss of or damage to items brought in for conference and banquet events. The organizer is responsible for the insurance of brought-in items.

9. Miscellaneous

These General Terms and Conditions are an integral part of our definitive confirmation.

Place of performance and jurisdiction for both parties is Amden. These terms and conditions have been translated with DeepL. In case of doubt, the German version applies.

Amden, August 2022